

This is essential information to help choose the right nbn™ plan for you.

Our Speed Options	nbn Standard ¹	nbn Fixed Wireless Standard ¹	nbn Fixed Wireless Plus ¹	nbn Standard Plus ¹	nbn Premium ¹	nbn Home Superfast ¹	nbn Home Ultrafast ¹
Typical Evening Download Speed	25 Mbps ²	17 Mbps ³	30 Mbps ³	50 Mbps ³	100 Mbps ²	245 Mbps ²	650 Mbps ²
Typical Evening Upload Speed	4 Mbps ²	3 Mbps ³	4 Mbps ³	17 Mbps ³	17 Mbps ²	21 Mbps ²	42 Mbps ²
Video streaming	SD streaming	SD streaming	SD streaming	HD streaming	4K streaming	8K streaming	8K streaming
Emails & social media	✓	✓	✓	✓	✓	✓	✓
Working or schooling from home	✓	✓	✓	✓	✓	✓	✓
Online gameplay				✓	Multiple players	Multiple players	Multiple players
Faster 'off peak' gaming downloads						✓	✓
Video Conferencing					✓	Multiple video conferences	Multiple video conferences

¹This is the maximum line speed possible outside of peak hours, it is unlikely that you will experience these speeds. Not all speeds available in all areas.

²Typical evening upload and download speed (7pm–11pm) as measured for fixed line services. Speed may vary due to various factors. Speeds for Fibre to the Node (FTTN) and Fibre to the Curb (FTTC) customers will be confirmed once connected. See [About nbn™ Speeds](#) for more info.

³Typical evening upload and download speed (7pm – 11pm) as measured for fixed wireless services. Speed may vary due to various factors. Fixed Wireless speed are slower than fixed connections, may be impacted by cell congestion, and can only be determined after activation. Fixed Wireless Plus offers a theoretical maximum speed of 100/20. See [About nbn™ Speeds](#) for more info.

⁴Download speeds are subject to the distribution bandwidth offered by different gaming providers.

FTTN/FTTB/FTTC attainable line speeds will be confirmed once you are connected to the nbn™. We will check if your service can support the speed tier that you have chosen. If it cannot, we can move you to a lower speed tier or you can choose to terminate your service.

Important stuff

Your nbn™ service will not work in the event of a power outage. This will also prevent any associated VoIP or Home Phone service from working. This excludes FTTP services with an nbn™ battery backup system.

Medical and security alarms

If you have a medical or security alarm, check to see if they will work with an nbn™ connection before entering into a contract with us for an nbn™ service. If your medical or security alarm isn't compatible, see if there are any alternatives available by contacting your alarm supplier.

Factors that can impact broadband speeds in the home

- in-home wiring
- where your modem is located
- network capacity and network traffic
- the nbn technology type and equipment at your home
- electrical and Wi-Fi interference from other devices
- distance from the nbn node or Fixed Wireless tower.

We can help you to maximise your nbn™ performance, just give us a call 13 17 89.